



The Blink Twice Warranty

Every Tango comes with a free one (1) year inclusive Warranty that provides free repair or replacement with no charge for any defects in your Tango due to materials or workmanship. The Warranty includes all necessary labor, parts, and shipping for the following,

- All hardware
- The battery and electric plug
- All software

Additionally, any upgrades to your operating system, will be available free for one year from your purchase date.

You also receive free phone support during your first year.

Please keep the original box in which your Tango came. It will provide safe shipping in the event you need repair.

Extended Service Contracts

For complete ease-of-mind, you can purchase an Extended Warranty. That means if anything ever happens to your Tango, you can be covered. Plans are available for 1, 2, 3, or 4 years and extend all services described above.

Despite the extremely strong craftsmanship behind the Tango, we strongly recommend you sign up for a long term Extended Warranty as it may eliminate any unexpected bills for anything but improper care.

30-Day Money Back Guarantee

You can return a Tango within 30 days from date of shipment. To do so, you must first call Blink Twice to receive a Return Authorization Number. If returned, you will be responsible for shipping charges and the Tango must be returned in its new and original condition. Also, it must be returned with its with complete packaging or there may be a restock-ing fee of up to 15%.

Clarifications

- Warranty becomes effective on the date product is shipped to the customer.
- Replacement of parts or unit with new or refurbished equipment is at the sole discretion of Blink Twice.
- Coverage is not provided for Tangos which are lost or stolen.
- Opening the housing of the Tango will void this Warranty.
- Unordinary abuse of the Tango will void this Warranty.
- This Warranty does not apply to cosmetic damage not affecting operation of the Tango
- Software upgrades do not include new content, nor future operating systems.
- Repairs and replacements are guaranteed for 120 days, or for the duration of the Warrantee period, whichever is longer. If you desire to purchase an Extended Warranty after the expiration of your original coverage, you will first need to have your Tango inspected. If the Tango is found to need repair when it is inspected, you will need to pay for those repairs before signing up for an Extended Warranty.

NOTE:

THESE WARRANTIES PROVIDED ABOVE REPLACE ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. HOWEVER, SOME LAWS DO NOT ALLOW THE EXCLUSION OF EXPRESS OR IMPLIED WARRANTIES. IF THESE LAWS APPLY, THEN ALL EXPRESS AND IMPLIED WARRANTIES ARE LIMITED IN DURATION TO THE WARRANTY PERIOD. NO WARRANTIES APPLY AFTER THAT PERIOD.

Extended Warranty Pricing

When you have an Extended Service Warranty, Blink Twice will get you a replacement Tango as soon as possible, if we can within 48 hours - or less - of your phone call. You will receive a refurbished unit that feels just like new. And you will be able to use your saved data on that replacement Tango.

Extended Warranties cover all costs for repair or replacement of

- All our hardware
- The battery and electric plug
- All software
- All upgrades to the operating system appropriate for your Tango.

Extended Warranties also cover all phone support in case you have problems with software or if you prefer phone support to using manuals or tutorials.

For pricing on Blink Twice Premium Protection purchased through Spectronics – please see the Australian website at www.spectronicsinoz.com or the New Zealand website at www.spectronics.co.nz

